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To whom it may concern,

March 30, 2008

During the response and recovery efforts of the volunteer agencies that participated to help the city of Gassville, Arkansas after the Tornado of February 5<sup>th</sup>, 2008, I was able to witness in my official capacity as the Director of the Office of Emergency Management for Marion County, Arkansas, the work performed by Best Friends of North Central Arkansas. Their efforts to provide for the rescue and care of pets during the relief effort was a welcome assistance to all other agencies including volunteer, city and county as they worked side by side with these agencies to be sure displaced pets did not become a nuisance or public health hazard and worked to reunite those pets with their owners. Their initiative, professionalism, and services resulted in no complaints from any other agency and should be commended as they were one of the first to arrive on the scene and one of the last to leave.

The Office of Emergency Management is proud to have had Best Friends NCA as a part of the relief effort team and will not hesitate to call on their valuable services in the future when needed for the safety of displaced pets and other animals, as well as their owners.

A handwritten signature in black ink that reads "Carlos J. Parker".

Carlos Parker  
Director, Office of Emergency Management  
Marion County, Arkansas